

FUNERALS

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## A FAMILY'S GUIDE

- What to do when someone dies



## At the Hospital or Nursing Home

- ♦ The hospital staff will notify the doctor for a certificate of death.
- Notify family members who live close by (discourage family from rushing distances to see the deceased, as a viewing is available before the funeral)
- ♦ Ring your Funeral director as soon as possible—for initial advice and planning
- If applicable, sign the hospital transfer release form nominating your Funeral Director
- (If possible allow a half day or overnight to absorb what you have just experienced, before the funeral arrangement. Do not rush the Funeral. You will benefit by allowing a couple of days in between the arrangement and the funeral).

#### Please do not advise family & friends of a funeral time until you have confirmed it with the Funeral Director.

#### Who you May Need to Notify Initially

- Executor of the will
- ◊ Neighbours, close friends of deceased
- A Relatives on both sides of the family
- ♦ Home care nursing service, community care, palliative care
- ◊ Nursing Home personnel re: account and personal effects
- Solicitor or Public Trustee (check if specific funeral requests are noted in will)
- Output Meals on wheels
- ♦ Banks and financial institutions credit cards etc
- ◊ Funeral Benefit Fund, Superannuation Fund
- ♦ Landlord

# Before Meeting with the Funeral Director, give thought to:

- Output Section Sect
- ◊ Venue—church, Chapel or other
- ♦ The wording of a funeral notice and which newspaper to display the notice
- Deceased's details of birth, marriage, parents (marriage certificate is helpful but not essential)
- One of the deceased dressed—in a shroud or personal clothing—bring clothing to the arrangement
- $\diamond\,$  Any jewellery or other items which you would like to remain with the deceased
- ♦ Allow 1-2 hrs with the Funeral Director to plan the funeral and complete forms

### **Preparation For the Funeral Service**

- ♦ Family members might contribute to the wording of the Eulogy
- ◊ Who will deliver the Eulogy—family, relatives, friends
- ♦ Select music, readings or poetry for the service
- Invite family and friends to be pallbearers (4 to 6)
- ♦ Give all family members young and old a chance of attending the viewing
- Arrange a time to speak with the Minister/Celebrant—choose a photo for the front cover?
- ♦ Consider the placement of notes, cards, mementos in the coffin at the viewing
- ♦ Consider a venue to gather for refreshments and fellowship after the service
- Compassionate airfares may be available for family members travelling by air to the funeral. Just speak to the airline representative. Then contact Funeral Director for compassionate letter.
- Allow yourself some quiet time to reflect and be still, others will want to care for you

#### A Family's Guide in preparing for the Funeral and afterwards

#### THE FUNERAL DIRECTOR WILL ARRANGE THE FOLLOWING WITH YOUR ADVICE:

- o The most suitable time and day for Funeral
- Confirm the availability of the Minister and Church
- Confirm timing with the cemetery or crematorium
- Transfer the deceased to the Funeral Home
- Complete and Lodge Registrar of Death Form
- Complete cremation forms (if applicable)
- Type and email funeral notice (s)
- Provide envelopes and collection box for donations to a charity—if required
- How many pallbearers to carry coffin, or have coffin in place
- Contact RSL to arrange a service for ex-service personnel & provide Australian Flag
- Time for a viewing at the Funeral Home
- Floral arrangement for the coffin—notify selected florist
- Selection of a coffin
- Family to provide clothing? Or use shroud?
- Jewellery (placement or removal of)
- Order a copy of the Death Certificate (if requested) takes approx. 10 working days to arrive
- Cemetery plaque form (if applicable) choosing inscription
- Provide an estimate of the Funeral cost (the bank may need an invoice for payment)
- Provide a remembrance Book for signatures at the Funeral Service
- Notify Centrelink or Veterans Affairs
- o Prepare and dress the deceased

### What to Do After the Funeral

- o Complete Cemetery plaque form and return
- ◊ Consider options for headstone, photo, vase
- o Reply to sympathy and flower cards
- ◊ Consider a Thanks Notice in the newspaper
- An obituary in the local paper (if desired)

## Who family May Need to Notify in due course

- Accountant
- Australian Taxation Office
- Clubs, organisations
- o Chemist
- Electricity/gas supplier
- Electoral Office
- o Dentist
- Department Store Cards
- Health Funds
- Hire Purchase Companies
- Home Secure and Home Assist
- Insurers—life, house & contents, car etc
- b Library
- b Local authorities—council
- Medicare
- Medical specialist
- Main Roads Department—Drivers License
- Newsagent, other home deliveries
- Optometrist
- Passport and visa
- o Post office
- ◊ RACQ
- Seniors Card
- Solicitor re estate and will
- ◊ Telephone
- Email Subscriptions



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